



Quality Policy

Non Entry Systems Limited (the 'Organisation') aims to provide defect free goods and services to its customers on time and within budget.

The Organisation operates a Quality Management System that has gained BS EN ISO 9001: 2008 certification, including aspects specific to the cleaning industry and oil recovery.

The management is committed to:

- Develop & improve the Quality Management System.
- Continually improve the effectiveness of the Quality Management System.
- The enhancement of customer satisfaction.

The management has a continuing commitment to:

- Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
- Communicate throughout the Organisation the importance of meeting customer needs and legal requirements.
- Establish the Quality Policy and its objectives.
- Ensure that the management review meeting sets and reviews the quality objectives, and reports on the Internal audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System.
- Ensure the availability of resources.

The structure of the Quality Management System is defined in this Quality Manual.

- All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual.
- The Organisation complies with all English and EU legislation and regulations specifically related to its business activities.
- The Organisation constantly monitors its quality performance and implements improvements when appropriate.
- This Quality Policy is regularly reviewed in order to ensure its continuing suitability.
- Copies of the Quality Policy and the Management Review minutes are given to all members of staff as a means of communicating the effectiveness of the Quality Management System.

This policy is publically available to internal staff and external persons on request.

Signed for & on Behalf of Non Entry Systems Ltd

Mr Darren Shipton

Managing Director

Date - 2nd January 2018